**Sprint 3:**

**Sprint Retrospective Meeting**

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| **What work well?** | **What do not work well?** |
| * Low risk of all the user stories. * All members attends in each meeting and fully paying attention to each details. * All members are self-motivated during development time. | * Difficult dealing with online payment issues. * Business processes of purchasing ticket does not really fulfil user requirements. * Due to customers do not have any programing knowledge, therefore, communication gap occur between develop teams and customers in this sprint. |